### Outsourcing and Firm Productivity

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- ► Give a theoretical framework in which outsourcing can influence productivity at the level of the firm
- Explain my empirical methodologies
- Look at the effect that the international outsourcing of materials has on the productivity of firms in Ireland

#### Definitions

#### Outsourcing

The contracting out of business activities to providers outside the boundaries of the firm, regardless of the provider's location.

#### Offshoring

The relocation of a business activity to a location beyond the border of the firm's home nation, which can occur within the boundaries of the firm(FDI) or outside (Offshore Outsourcing)

#### Offshore Outsourcing

The relocation of a business activity to a location beyond the border of the home nation, AND to a provider outside the boundary of the firm.

Similar definitions given in Olsen (2006) and Amiti and Wei (2004).

## Why has it occurred?

Globalization

- o Plummeting transport costs
- o Plummeting trade costs
- Competitive Pressures
- Comms/IT Revolution
- Improvement in institutions and contract environment in previously "risky" countries

#### Theoretical Framework

- How does Outsourcing increase firm productivity:
- Agency Theory: by outsourcing activities, the firm removes the risk of employees engaging in self serving behaviour and can control output and quality through an OS contract
- **Transaction Cost Theory**: OS is preferable if the costs associated with OS (contract incompleteness, search costs etc) are outweighed by the savings from specialization.
- **Smithian idea**: let someone else focus on more basic, mechanical processes, which they will do either more cheaply, or to a better quality (or both), and let our firm concentrate on its comparative advantage activities.
- o Aggregate Level: reallocation of resources, creative destruction.

# Theoretical Framework (cont.)

- How about International Outsourcing?
- o Increased input variety/quality
- Workers' productivity increases through access to new technologies/practices
- o In certain cases, the inputs are exceptionally cheap. (China, India etc...)
- Provenance of Irish material imports 2001-2005: UK 47%, USA 11%, Eurozone 12%, Rest EU 16%, RofW 12%

# Theoretical Framework (cont.)

Production Function

 $Y_{it} = A_{it}F(K_{it}, L_{it}, M_{it}, S_{it})$ 

- ► Logs, Per Employee  $y_{it} - l_{it} = a_{it} + \beta_1(k_{it} - l_{it}) + \beta_2(m_{it} - l_{it}) + \beta_3(s_{it} - l_{it})$
- Include outsourcing and other firm characteristics in this PF framework, as affecting the technology parameter.
- o  $A_{it}(OS_{it}, X_{it})$

o 
$$a_{it} = \alpha_0 + \alpha_1 OS_{it} + \alpha_2 X_{it}$$
 (Specs 1-4)

Leads to the following estimable equation (with dynamic element included):

$$y_{it} - l_{it} = \alpha_0 + \alpha_1 OS_{it} + \alpha_2 X_{it} + \beta_1 (k_{it} - l_{it}) + \beta_2 (m_{it} - l_{it}) + \beta_3 (s_{it} - l_{it}) + \beta_4 (y_{i,t-1} - l_{i,t-1}) + \omega_i + \epsilon_{it} (1)$$

- $\omega_i$  is firm-specific.
- The  $\epsilon_{it}$  is the stochastic error.
- Heterogeneous firms, as in Helpman, Melitz and Yeaple (2004) expect a different effect for indigenous non-exporters, indigenous exporters, and multinational firms.

## Irish Data

- CSO Census of Industrial Production
- Compulsory survey for all manufacturing firms with three or more persons engaged
- o Around 5,000 manufacturing firms per year from 1991-2005
- Materials Outsourcing definition: Raw Materials, Materials for repairs, Materials purchased for the production of capital goods by your enterprise for your own use, Packaging, Office supplies
- Services Outsourcing definition work done on commission or contract, amounts paid for repairs and maintenance, etc
- The outsourcing intensity variable is calculated for both as the figure for outsourcing in Euros divided by the total wage bill

### **Descriptive Statistics**

Table 2: International Orientation				
	Irl	For		
Domestic	49.9%	10.1%		
Exporter	50.1%	89.9%		

Table 3: Summary Firm Characteristics					
	Dom	Ex	For		
Dom Mat OS	3.181	3.1	1.436		
For Mat OS	0.7815	1.5962	3.1489		
Serv OS	0.177	0.143	0.1668		
logprod	10.94	11.0698	11.6855		
firm size	23	43	161		
I	2.508	2.857	4.216		
k	6.872	6.918	7.267		

# Who Outsources?

Category	ForOSint		
Foreign vs Irish	3.14	1.19	
Export vs Domestic	1.97	0.81	
Skill Intensive	1.945	1.24	
Wage	1.66	1.34	
Size	2.15	1.28	

Table 4: Mean Foreign Outsourcing Intensity by Category

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## **Empirical Methods**

- ▶ Panel data. Problems with traditional panel data methods:
- o Productivity is serially correlated.
- o Possible simultaneity of input choices.
- o The Melitz (2003) idea for offshore outsourcing.
- Solution: Dynamic Panel Data, System GMM
- Blundell and Bond (1998)
- Essentially an IV approach.
- Deals with Fixed Effects by differencing, as in Arellano-Bond.
- Lags of levels, x<sub>i,t-1</sub> as instruments for transformed equations Δx<sub>it</sub> (as in Arellano-Bond). Often not satisfactory on their own, particularly if variables are close to a random walk.
- Lags of differences Δx<sub>it,t-1</sub>, as instruments for level equations x<sub>it</sub> (new feature). Must be orthogonal to the Fixed Effects
- If there is endogeneity, x<sub>i,t-1</sub> will be correlated with v<sub>i,t-1</sub> in the term Δv<sub>it</sub>. Hence starting with second lags of the levels as instruments for the differenced equations is standard treatment for endogenous variables
- ▶ If there is an AR(1) process, the second lag will be correlated with  $v_{i,t-1}$ . Then we have to start at 3rd lagged levels as instruments

## **Preliminary Results**

- **•** Estimation of Equation (1)
- $o a_{it} = \alpha_0 + \alpha_1 OS_{it} + \alpha_2 X_{it}$

Dependent variable: log of labour productivity					
	(1)	(2)	(3)	(4)	
Subsample	Full	For	Exp	Dom	
L1.Logprod	.6295	.588	.4195	.3266	
L2.logprod	0626	.0783	.04344	.11987	
k	.0395	.0394	.0752	.0828	
m	.2543	.2021	.3081	.2789	
export	00001	.0241	n/a	n/a	
ctry	.0628	n/a	n/a	n/a	
ForMatOS	.00257	.00736	.00232	.00205	
laglimits	3	3	3	4	
A-B stat	0.00	.413	.154	0.00	
Obs	47,092	6,602	15,339	15,760	

time and industry dummies included as regressors

# Preliminary Results (cont.)

**Estimation of Equation 2** 

$$\bullet \quad a_{it} = \alpha_0 + \alpha_1 FOS_{it} + \alpha_2 DOS_{it} + \alpha_3 SOS_{it} + \alpha_4 X_{it}$$

Dependent variable: log of labour productivity					
	(5)	(6)	(7)	(8)	
Subsample	For	Exp	Dom	Full	
L1.Logprod	.599	.3189	.3783	.6202	
L2.logprod	.0792	.0833	.0784	0466	
k	.0494	.0737	.1086	.0379	
m	.1999	.34	.3034	.2622	
export	.0309	n/a	n/a	013	
ctry	n/a	n/a	n/a	.049	
ForMatOS	.0069	.0029	0016	.0044	
DomMatOS	.0037	0.0055	0005	0018	
ServOS	.0295	-0.024	.0197	.0338	
laglimits	3	3	4	3	
A-B stat	.543	.251	0.00	0.00	
Obs	6,602	15,339	15,760	47029	

# Peneder (2002) Classification

 Uses statistical cluster analysis to break NACE 3 digit industries down into 5 groups:

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- o Mainstream Manufacturing
- o Labour Intensive
- o Capital Intensive
- o Marketing Driven
- o Technology Driven

# Results of HMY/Peneder breakdown

Dependent variables law of labour productivity							
	Dependent variable: log of labour productivity						
Si	ubgroup						
HMY	Peneder	For	Dom	Ser	A-B	Hansen	Obs
Dom	Manuf	.0027	.0105	.0213	.315	.659	4,654
Dom	Labour	.0112	0055	.384***	.174	.893	7,135
Dom	Capital	.0072**	0088**	.1647**	.725	.08	481
Dom	Marketing	.0067	.0055***	1064***	.327	.411	6,454
Dom	Technology	.0345	.0027	.1278**	.837	.249	658
Exp	Manuf.	0131	0183	0237	.057	.815	5,436
Exp	Labour	.024**	0033	.1729**	.133	.347	5,363
Exp	Capital	.0089**	.0077	.165**	.115	.092	645
Exp	Marketing	0	002	.0127	.18	.245	6,247
Exp	Technology	.015 <sup>20</sup>	$0157^{20}$	.318 <sup>20</sup>	.031	.288	1,402
For	Manuf.	.0243***	.0243***	.0884	.032	0	2,131
For	Labour	.007*	042**	.0629***	.858	1	725
For	Capital	.0069 <sup>20</sup>	.0187	0189	.333	1	584
For	Marketing	.0484*	.0124 <sup>20</sup>	.0163**	.851	.742	1,364
For	Technology	.0094***	.0133 <sup>20</sup>	.1094 <sup>20</sup>	.043	.565	2,151

#### What can we conclude?

- International outsourcing leads to productivity benefits, even in a specification controlling for all possible endogeneity and serial correlation.
- When we look in more detail, we see that international orientation matters
- At a further disaggregation, the type of industry matters. More exporting groups benefit from international outsourcing than domestic groups.
- Very few Irish owned firms gain from either domestic or international material outsourcing
- Subgroups within each firm type benefit from service outsourcing
- Policy side: Vertical linkages to FDI?